

! "#\$%&'()*'+##*(,+)--./*0#1')-2'3"+)')0,'/-"#'+-"#, *2-#4'*35)0,\$6*7'()*'8--2\$%&9'

| | Mean | Effec Si e | Mean | Effec Si e |
|-----------|------|------------|-----------|------------|
| 345655)) | | | 748993)) | |
| 34: 5; 6) | | ▽ | 748: 77) | <8483; =) |
| 34: : 6:) | | ▽ | 748>; 8) | <8487; =) |
|)) | | |)) | |

Re | e Scale

1 = Never

2 = Sometimes

3 = Often

4 = Very Often

▽ ?&@')/+@A, (+/B)" . , "'C,)D"/)/\$C(\$%E" (+#)D&D, ')FG)H)486I)D\$+J)" (, %%, E+)/\$K,)#, //)+J" (47)\$ (L "C (\$+@A, 4)

MH, L/)D\$+J)L, " (A\$%, ', (E, /)+J"+'' ,)#"'C, '+J" (D&@#A)O,), PG, E+, A)00)EJ" (E,)'' ,)(&+, A)D\$+J)" /+, '\$/Q/' , % , '\$(C)+&+J' , ,)/\$C(\$%E" (E,)#, . , #/FRG)H)486S)RRG)H)48; S)RRRG)H)488; I4)*\$C(\$%E" (E,)#, . , #/\$(A\$E"+,)+J,)G' &O"O\$#+0)+J"+)" ()&O/, ' . , A)A\$%, ', (E,)\$/A@,)+&EJ" (E, 4)*+"\$/\$+E"#)/\$C(\$%E" (E,)A&, /)(&+)C@"" (+, ,)+J,) , /@#)\$\$/@O/" (+\$. ,)&')\$LG&'+" (+4)T"'C,)/" LG#,)/\$K, /)+, (A)+&)C, (, "'+,)L&' ,)/+"\$/\$+E"#0)/\$C(\$%E" (+) , /@#/, . ,)+J&@CJ)+J,)L "C (\$+@A,)&%L, " (A\$%, ', (E, /)L "O)O,)\$(E&(/, U@, (+"'#)!) &(/@#), %%, E+)/\$K, /)+&)\@AC,)+J,)G'"E+\$E"#)L, " (\$C)&%)A\$%, ', (E, /4)

)

! "#\$%&'()*+,"##%(',+)--./*0#1'0: -"(')-2'-8(*%')0; *'/-""7-%*'() *'8-...-2\$%&9'

)

)

| | <i>Mean</i> | <i>Effec Si e</i> | | <i>Mean</i> | <i>Effec Si e</i> |
|----------------------|-------------|-------------------|--------------------|-------------|-------------------|
| ! *-12)X\$/+)?, "'/) | 346; 7>) | | ! *-12)*, (\$&' /) | 349; :>) | |
| | 346=3>) | | | | |

! "#\$%&' (\$)"*+,"+)- (\$, ' /\$+0)1"/+)2"0

! "#\$%&'()*+,-./:01234567890;@A-B-C-D-E-F-G-H-I-J-K-L-M-N-O-P-Q-R-S-T-U-V-W-X-Y-Z

| | Mean | Effec Si e | | Mean | Effec Si e |
|-----------------------|-----------|------------|--------------------|----------|------------|
| ! *-12)X\$/+)?, "' /) | 34786>) | | ! *-12)*, (\$&' /) | 34==8>) | |
| | 343: 8>) | 84835: >) | | 34=339) | 848; >36) |
| | 343: ; 9) | 8483966) | | 34=; 39) | 8483>57) |
| |) |) | | | |

)
)

! "#\$%&'()*+,"-./:0123456789:;<=>?@A

)

|) | Mean | Effec Si e | Mean | Effec Si e |
|----------------------|----------|------------|--------------------|-------------------|
| ! *-12)X\$/+)?, "'/) | 347837) | | ! *-12)*, (\$&' /) | 34=; ; >) |
| | 343567) | 8487; 36) | | 34=8;) <84878>) |
| | 3436: :) | 848=>76) | | 347: 6=) 8483: >) |
| |) |) | |) |

Re | e Scale
1 = Never
2 = Sometimes
3 = Often

)

<-2'3"+)'0,'/-"#'*=5*#*\$*%+*'0(')\$,\$%,(\$('\$-%'+-%(#\$: "(*7'(-'/'- "#'4%-2.*7&*1',4\$.,1'0%7'

! "#%&' (\$")*+"+,) - (\$, '/\$+0)1"/+)2"0

)

<-2'3"+)'0, '/- "#'=5*#\$\$%+*0(')\$, '\$%, (\$("\$-%'+-%(#\$: "(*7'(-'/'- "#'4%-2.*7&*1', 4\$.., 1'0%7'
5*#, -%0.'7*; *. -53*%('\$%'()) *'8-..-2\$%&'0#*0, 9'

)

)

| | | | | | | | |
|--------------------------|-------------|--------------|-------------|----------------------|-------------|--------------|-------------|
|) | <i>Mean</i> | <i>Effec</i> | <i>Si e</i> | | <i>Mean</i> | <i>Effec</i> | <i>Si e</i> |
| ! * - 12)X\$ /+)?, "' /) | 34988>) | | | ! * - 12)*, (\$&' /) | 34597=) | | |